

Commercial Support Services

Finding a job that works for you!

About Commercial Support Services

A division of Contra Costa ARC, Commercial Support Services (CSS) has been providing employment services to people with disabilities for almost 40 years. Since 1987, CSS has provided the support for over 600 individuals to find jobs in communities throughout Contra Costa County. Hundreds of individuals have used CSS production centers to gain experience and develop skills before moving on to jobs in local business and industry. Individuals must be at least 18, motivated to work, and eligible for Department of Rehabilitation and/or Regional Center of the East Bay services.

About Contra Costa ARC

Founded in 1965 as a nonprofit organization, Contra Costa ARC provides direct services for children with developmental delays and adults with developmental disabilities in Contra Costa County and parts of Alameda County.

To learn more about Commercial Support Services, contact:

CSS Antioch | 925.755.4925
2505 W. 10th Street, Antioch, CA 94509

CSS Concord | 925.825.5665
185 Mason Circle, Suite F, Concord, CA 94520

CSS Richmond | 510.233.7303
1420 Regatta Blvd., Richmond, CA 94804

www.ContraCostaARC.com

Certified by the California Department of Rehabilitation
Vendorized by the Regional Center of the East Bay
Accreditation by CARF—the Commission on Accreditation of Rehabilitation Facilities

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"I am excited to be working here. I get to earn my own money and everyone at the plant is so friendly... it makes me feel part of the team!"

- KIMI F., CSS EMPLOYEE AT FRESENIUS MEDICAL CARE, WALNUT CREEK

At Fresenius Medical Care in Walnut Creek, CSS workers are part of an international team manufacturing products for the health care industry.

"I like the work, the job, and my supervisors. Staff are nice and you can talk to them about anything."

- AISHA H., CSS PRODUCTION CENTER EMPLOYEE



"It's giving me an opportunity to socialize and be in an office where they are accepting of someone with a disability. And it's very nice to be accepted."

- TRACY H., CSS EMPLOYEE AT WELLS FARGO BANK, CONCORD



Employment Options

Commercial Support Services (CSS) is all about jobs.

Supported Employment— Individual

Individuals work for a local business with the assistance of a job coach from CSS who provides the support needed to succeed at jobs, such as:

- Banking
- Child Care/Preschool
- Clerical
- Customer Service
- Maintenance
- Retail
- Stocking Merchandise



Supported Employment— Group

A small group of CSS employees and a job coach work as a team at one or more local businesses, including:

- Commercial Sites/Janitorial and Grounds Keeping
- Document Processing
- Hotels/Housekeeping
- Industries/Manufacturing
- Nurseries/Plant Care

Ongoing Support

CSS continues to provide support throughout the work life of the individual, including:

- Job Club
- Mobility training
- Ongoing training and support on the job
- Retraining as jobs change

Hundreds of individuals have realized their career goals with support from Commercial Support Services. We have expertise and experience as the largest provider of employment services for people with developmental disabilities in Contra Costa County.

Production Centers

Local businesses from all over the Bay Area contract with CSS, so that individuals who need work experience can gain that experience and develop the skills to succeed. At CSS production centers, our goal is to encourage and support each individual's transition to a job in the community when he or she decides the time is right.